



Follow the Yellow Brick Road: The Future of Quality Starts Here

39th Annual InAHQ Quality In
Healthcare Conference

April 19-20, 2018
Ritz Charles, Carmel, IN



Dear InAHQ Members & Conference Registrants,

On behalf of the Indiana Association for Healthcare Quality (InAHQ), I'm honored to invite you to our 39th Annual Education Conference. For a second year, this statewide event will take place at a beautiful venue, the Ritz Charles conference facility in Carmel, IN. It will be on Thursday and Friday, April 19-20, 2018. The InAHQ Education Team has worked hard to bring in presenters that will update and enlighten us on such timely subjects as:

- Improvement of clinical outcomes
- Legislative update
- Healthcare acquired condition reduction
- Patient safety
- Accreditation preparation
- Sepsis
- Lean Six Sigma approach to patient flow
- Improving nursing facility resident care



..... and more. For you as an individual, there will be presentations about burnout, surviving change, and driving out workplace negativity.

And the “fringe times” have their value, too! At meals and in between sessions, we network, share experiences with other, and have the opportunity to make InAHQ an ever more meaningful organization.

I look forward to seeing you at the Ritz!

Sincerely,

A handwritten signature in cursive script that reads "Julie Wallyn". The signature is written in dark ink on a light-colored background.

Julie Wallyn, CPHQ, CPPS
InAHQ President 2017-18



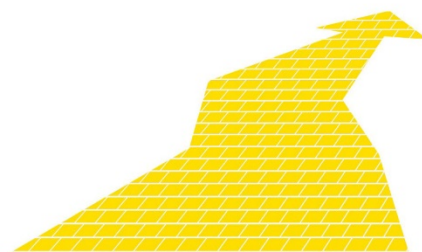
InAHQ Annual Conference
Thursday, April 19, 2018

7:00am to 8:00am	Registration & Light Breakfast
8:00am to 8:05am	Welcome from the InAHQ President-Julie Wallyn
8:05am to 8:15am	Conference General Information: Education Chair-Carolyn Townsend, DNP, RN, LSSBB, CPHQ
8:15am to 9:15am	Opening Keynote Presentation: Survival Skills: How to Survive (Maybe Even Thrive) Despite the Storms – Larry Stevens, M.D.
9:15am to 9:30am	Break
9:30am to 10:30am	Morning Breakout Session: 1) OPTIMISTIC: An Innovative Approach to Improving Care for Nursing Facility Residents – Laura Holtz, MS, CCRP 2) 2018 Patient Safety Update – Marc Kappleman, M.D.
10:30am to 10:45am	Break
10:45am to 11:30	InAHQ Annual Meeting
11:30am-12:45am	Catered Lunch & Networking
12:45am to 2:15pm	Afternoon Keynote Session 1: 2018 Healthcare Legislative Update – Blayne Miley, J.D.
2:15-2:30pm	Break
2:30pm to 4:00pm	Keynote Presentation: Restructuring a Quality Program to Dramatically Improve Clinical Outcomes - Ellen Hargett, RN CPHQ, LSSBB



Friday, April 20, 2018

7:00am to 8:00am	Registration and Light Breakfast
8:00am to 8:15am	Welcome & Updates: INAHQ President Elect- Angela Mounsey
8:15am to 9:15am	Keynote Presentation: Yipee! Another Day in Paradise...Driving Negativity out of the Workplace – Liz Jazwiec
9:15am to 9:35am	Break
9:35am to 10:35am	Morning Breakout #1 sessions: <ol style="list-style-type: none">1) Model for Hospital Acquired Conditions (HAC) via Physician and RN Co-Led Interdisciplinary Teams – Dr. Christopher Belcher and Lisa Rudolph, RN2) Demystifying the Accreditation Process for Acute Care Hospitals- Hazel Crews, MHA, MHS, CPHQ
10:35am to 10:45am	Break
10:45am to 11:45am	Morning Breakout #2 sessions: <ol style="list-style-type: none">1) A Lean Six Sigma Approach to Improving Patient Flow – Lisa Leckrone, MT, CPHQ2) 2018 Changes to Merit-Based Incentive Payment Reporting- Natalie Stewart, MBA
11:45am to 12:45pm	Catered Lunch & Networking
12:45pm to 1:45pm	Afternoon Breakout #1 Sessions: <ol style="list-style-type: none">1) Surgical Safety Checklists: Perceived Efficiency, Safety Attitudes, and Team Member Involvement – Diana Soule McDowell, RN2) Put Your Best Foot Forward Survey Readiness – Robin Conners, RN, JD
1:45pm to 1:55pm	Break
1:55pm to 2:55pm	Afternoon Breakout #2 Sessions: <ol style="list-style-type: none">1) Culture of Safety: Planning Implementing, and performance Improving - Madeline Wilson, RN, LSSBB & Cynthia Roush2) Sepsis: Core Measure Implementation and Success– Melissa Trott, RN, BSN and Lisa Leckrone
2:55pm to 3:00pm	Break
3:00pm to 4:00pm	Closing Keynote Speaker: Compassion Fatigue and Burnout – Dr. Jeffrey Rothenberg, M.D.
4:00pm-4:15pm	Closing remarks and door prizes



39th Annual InAHQ Quality In Healthcare Conference

Keynote Speakers

Day 1 Opening Keynote Presentation:

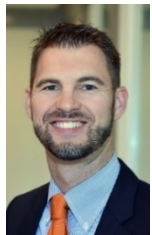


Survival Skills: How to Survive (Maybe Even Thrive) Despite the Storms

Larry Stevens, M.D.

A lifelong Hoosier Dr. Larry Stevens is Professor of Clinical Surgery at IU School of Medicine. His clinical practice is focused on minimally invasive abdominal surgery. Dr. Stevens serves as the medical director of perioperative services at IU Health Methodist Hospital, medical director of quality for IU Health Physicians, and was recently chosen to serve on the IU Health Board of Directors.

Day 1 Afternoon Keynote Presentation:



2018 Indiana General Assembly: Legislative Update

Blayne Miley, JD

Blayne Miley is the Indiana State Nurses Association Director of Policy & Advocacy, and an adjunct professor at the doctoral level with Indiana State University teaching Health Policy Leadership.

Day 1 Closing Keynote Presentation:



Restructuring a Quality Program to Dramatically Improve Clinical Outcomes

Ellen Hargett, RN CPHQ, LSSBB

Ellen Hargett has invested the majority of her career at DeKalb Regional Health System, a 3-hospital systems in the metropolitan Atlanta area. She is currently the Executive Director of the DeKalb Quality Institute. Ellen serves on the Board of Directors for the Georgia Association for Healthcare Quality and the Education Commission for the National Association for Healthcare Quality. She was recognized for her work as a local and national advocate for patient safety and robust process improvement when the National Association for Healthcare Quality awarded her the Rising Star Award in 2013. She continues in leadership roles on both the state and national level.



Day 2 Opening Keynote Presentation:



Yipee! Another Day in Paradise...Driving Negativity out of the Workplace

Liz Jazwiec

With over 30 years in healthcare leadership, Liz is an authority on leadership, employee engagement and service excellence. Her combination of content and anecdotes make her thoughts and ideas memorable, while her humor and enthusiasm hold the attention of her audience.

Liz is a longtime hospital officer who helped raise service scores at Holy Cross Hospital (Chicago, Illinois) from the 5th to the 99th percentile in just a few years. Her work as vice president of patient care and as the director of emergency services was one of the key reasons Holy Cross won Fortune magazine's Enterprise Award for Best Business Practices. She uses that expertise to inspire other organizations interested in building a culture where excellence is driven by strong leaders and engaged employees. Liz is the award-winning author of the bestselling books *Eat That Cookie!: Make Workplace Positivity Pay Off...for Individuals, Teams and Organizations* and *Hey Cupcake!: We Are ALL Leaders* (both from Fire Starter Publishing). You're sure to enjoy her creative and viable suggestions for addressing some of the difficult issues facing organizations today.

Day 2 Closing Keynote Speaker:

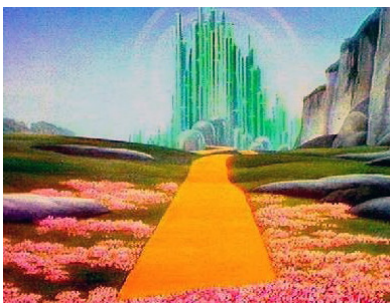


Compassion Fatigue and Burnout

Dr. Jeffrey Rothenberg, M.D.

Dr. Rothenberg serves as the Executive Director for Medical Education, St. Vincent Hospital; President: St. Vincent College of Health Professions; Clinical Associate Professor: Marian University College of Medicine; and Volunteer Associate Professor of Clinical OBGYN-Indiana University School of Medicine Indianapolis, Indiana

Dr. Rothenberg received his undergraduate degree from Indiana University, his MS in Biophysics from the Weizmann Institute and then completed his medical degree from Sackler School of Medicine. He completed a residency in Obstetrics and Gynecology at Northwestern University. Dr. Rothenberg is board certified by the American Board of Obstetrics & Gynecology and an Examiner for the American Board of Obstetrics & Gynecology as well as a Diplomate of the American College of Obstetrics & Gynecology for whom he serves as the District 5 Chairman. He has been the recipient of numerous honors and awards such as the Arnold P. Gold Humanism in Medicine Award-National Recognition Award, the PEAR-Prestigious External Award and the Outstanding Teacher and Colleague in the Education of Clinical Science in the OB/GYN Clerkship. Dr. Rothenberg serves as an editor for Clinical Updates in OBGYN and is a reviewer for several professional journals. Prior to his current role he served as the CMO of University Hospital, Chief of Staff and most recently as the Director of Quality and Safety for Indiana's largest physician practice group. Still a practicing OBGYN he is also an accomplished glass artist with work in public and private collections internationally. Educationally his passion is the integration of the Arts & Humanities into medical education, specifically as a tool for self-help and reflection as well as an opportunity for advancing interprofessional communication.



General Conference Information

CONFERENCE LOCATION:



The Ritz Charles

12156 N Meridian St, Carmel, IN 46032
Phone (317) 846-9158

HOTEL INFORMATION:

SpringHill Suites by Marriott Carmel

11855 North Meridian Street Carmel, IN 46032

Special Rate: King Room Suites: \$122 per night

To guarantee this rate, please register prior to

March 28, 2018. Please use this special link to register:

SpringhillSuites or phone at 317-846-1800 and speak with a reservation specialist.

REFUNDS & CANCELLATIONS:

Registrants who cancel after April 6th, or fail to attend will NOT be eligible for a refund. Cancellation requests must be received in writing (e-mail) by April 6, 2018. Cancellations requested before April 6th will be subject to a \$50 processing fee. Substitutions are permitted and these must be requested in writing (e-mail or RegOnLine).

CONTINUING EDUCATION CREDITS:

An application has been submitted to HQCB for 11.00 CEUs towards CPHQ Certification. One hour of attendance corresponds to 1 CEU. Approval is pending.

REGISTRATION:

Registration for the conference can be completed online via the RegOnline system at:

<https://www.regonline.com/registration/Checkin.aspx?EventID=2163350>. Payment will be accepted by credit card or check in this registration software.

CONFERENCE PRICING

- Early Registration for InAHQ members - full conference by March 15, 2018 [Price: \$275]
- InAHQ Member: *2 Day Attendance* [Price: \$310]
- InAHQ Member: *1 Day Attendance* [Price: \$210]
- Non-Member: *2 Day Attendance* [Price: \$435]
- Non-Member: *1 Day Attendance* [Price: \$260]
- InAHQ Annual Membership Dues [Price: \$45]

Membership can be initiated or renewed at:

<https://www.regonline.com/registration/Checkin.aspx?EventID=1949463>

QUESTIONS:

Contact the 2018 InAHQ Conference Education Co-Chairs:

Carolyn Townsend, DNP, RN, CPHQ ctownsen@iu.edu 765-455-9278

OR

Susan Craig, RN, LSSBB, CPHQ smcraig@ascension.org 317-415-7566