



State Office of
Rural Health



Epidemiology
Resource Center



Caring on the Crossroads of Indiana Indiana Critical Access Hospital Convening

April 28, 2022
9:30 a.m. – 3:15 p.m. ET

- 9:30 a.m. – 9:40 a.m. **Welcome and Introductions!**
*Facilitator: **Karin Kennedy**, Vice President, Indiana Patient Safety Center, Indiana Hospital Association*
David Conrad, Indiana Department of Health, State Office of Rural Health, FLEX Coordinator
Cara Veale, Chief Executive Officer, Indiana Rural Health Association
- 9:40 a.m. – 10:30 a.m. **Key Indiana Department of Health Updates and Agency Initiatives**
 Pam Pontones will provide the most up-to-date information regarding on the COVID – 19 impact and vaccination status. She will also cover important information regarding agency initiatives.
Pam Pontones, MA, Deputy Health Commissioner and State Epidemiologist, Indiana Department of Health
*Facilitator: **Hannah Gallion**, Antimicrobial Resistance Epidemiologist, Indiana Department of Health, Epidemiology Resource Center*
- 10:30 a.m. – 11:00 a.m. **Recruitment and Retention: Utilizing Federal and State Loan Repayment Programs**
 Workforce and staff turnover has been an ever-increasing challenge. Learn more about repayment programs. This session may be of particular interest to management leaders and human resources staff.
 Lacy Foy, Office of Primary Care Manager, Division of Chronic Disease, Primary Care and Rural Health, Indiana Department of Health
*Facilitator: **Joyce Fillenwarth**, State Office of Rural Health Manager, Indiana Department of Health, State Office of Rural Health Manager*



State Office of Rural Health



Epidemiology Resource Center



11:00 a.m. – 11:15 a.m. Break

11:15 a.m. – 12:30 p.m. **Community Paramedicine Panel Discussion**

Feedback and discussions with several CAHs have identified the desire to support patients outside the hospital walls. It allows paramedics and emergency medical technicians (EMTs) to operate in expanded roles by assisting with public health and primary healthcare and preventive services to underserved populations in the community. The goals are to improve access to care and avoid duplicating existing services. Every community paramedicine program in place in Indiana is different. This session will provide insight into three programs and share important state direction and status of reimbursement.

Brittany Fortinberry, Mobile Integrated Health Coordinator, Office of the State Fire Marshal, Indiana Department of Homeland Security

Shane Hardwick, Community Paramedic, Indianapolis Emergency Medical Service

Nathaniel Metz, Phoenix Paramedics

Jason Padgett, Phoenix Paramedics

Paul Miller, Division Chief of EMS, Crawfordsville Fire Department

Facilitator: Joyce Fillenwarth, State Office of Rural Health Manager, Indiana Department of Health, State Office of Rural Health Manager

12:30 p.m. – 1:00 p.m. Lunch break

1:00 p.m. – 2:00 p.m. **Cyber Terrorism Trends and Risk Assessment – Protecting Your Hospital and Patients**

Healthcare providers are under attack by cyber-terrorists groups now more than ever. The attacks have hit hospitals both large and small, none are safe from this ever-present risk. Jim Boyer and Mark Hicks will share their thoughts on how hospitals can best protect their systems and how to minimize the threat of attack. These industry professionals understand the environment of rural hospitals and will help attendees in their preparation for security.

Jim Boyer, Chief Information Officer, Rush Memorial Hospital

Mark Hicks, Manager, Virtualization and Software Infrastructure, CISSP, VCA, MCP, NSE4, WD-CIDE at Van Ausdall & Farrar

Facilitator: Phil Ellis, Senior Director, Indiana Rural Health Association



State Office of
Rural Health



**Epidemiology
Resource Center**



2:00 p.m. – 3:00 p.m.

The Telehealth Journey – What you need to know!

Telehealth was a growing resource for both providers and patients long before the pandemic. Over the past two years, it has grown at unprecedented rates in order to secure the continuity of care for patients during the pandemic. But what are the real benefits of telehealth? What are the limitations? What kinds of platforms are there and how do we find providers to connect with patients for the various specialties involved?

*Cam Hilt, Indiana Rural Health Association, Upper Midwest Telehealth Resource Center

*John Henry, SOC Telemed

*Facilitator: **Phil Ellis**, Senior Director, Indiana Rural Health Association*

3:00 p.m. – 3:15 p.m.

Important Announcements and Closing

Prize for Evaluation Completion

CAH Partners

*Facilitator: **Don Gettinger**, Quality Improvement Advisor, Qsource*