

# COVID-19 / COPD READMISSIONS DISCOVERY TOOL

## INSTRUCTIONS:

1. If documentation is found for the process, mark “YES” in the box
2. If documentation is not found for the process, mark “NO”
3. If process is not applicable to the medical record, mark “N/A”

## FOCUS:

Review 5 - 10 medical records of currently, or recently discharged, readmitted patients who presented in the index (first admission) visit with a diagnosis that includes COVID-19 (active or past) and COPD. You will need to review the index medical record, along with the readmission medical record. The primary diagnosis for the medical records being reviewed does not need to be COVID-19 or COPD, but rather one of the patient’s list of diagnoses.

## GOAL:

After completing the review of all records, note the rows with the highest number of “No” responses. This will identify priority focus areas for improvement.

## FINDINGS:

Take a 2 minute survey to report your findings. By submitting your findings, you will have taken the time to identify process gaps in which to focus improvement and to guide educational activities.

**[CLICK HERE TO SUBMIT YOUR FINDINGS](#)**

**Note:** Do not spend more than 20-30 minutes per medical record.

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Medical Records #										
Documentation that a medication list was provided to patient or caregiver at discharge during the index admission.										
Information about the patient's condition was documented and provided to the next level of care receiver during the index admission. (Can be provided to Patient, Caregiver, Home Health, Primary Care Provider, SNF, etc.)										
For patients with a comorbid behavioral health condition, a follow up appointment with a behavioral health provider is documented in the index admission.										
For patients that require assistance from social services, a direct linkage documented instead of asking patient to self-navigate during the index admission.										
The primary learner/caregiver is identified and documented in the medical record during the index admission.										
Teach-back is documented when discharge education is provided during the index admission.										
A customized care transitions plan was developed and documented in the medical record during the index admission that includes:										
Information about obtaining and taking medications										
Information about signs and symptoms and what to do if they occur										
Plan for follow-up appointments										
Plan for transportation to get to the follow-up appointments										
Follow-up labs or tests, if applicable										

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Medical Records #										
COVID-19 and COPD Care Transitions Activities										
Respiratory Therapy participated in the development of an individualized care plan for the patient during the index admission										
Patient received smoking cessation education in the index admission										
Patient was referred to Pulmonary Rehab during the index admission										
A post-discharge phone call is documented following the index admission.										
A follow up appointment was scheduled and documented for patient during the index admission.										

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