

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202353 MAY 30, 2023

Nonemergency ALS and BLS ambulance transports for FFS members will not be brokered through Verida

Effective July 1, 2023, the Indiana Health Coverage Programs (IHCP) is changing the nonemergency medical transportation (NEMT) policy to carve out all NEMT services for basic life support (BLS) and advanced life support (ALS) ambulance transportation services from the fee-for-service (FFS) Medicaid NEMT brokerage.

All BLS and ALS ambulance services for FFS members will be nonbrokered services. ALS and BLS transports should be scheduled directly with IHCP ambulance transportation providers and not arranged through the FFS NEMT broker, Verida. This change applies to all transports for dates of service (DOS) on or after July 1, 2023. Transports occurring for DOS prior to July 1, 2023, continue to remain the responsibility of the FFS NEMT broker, Verida. Existing policies regarding other types of transports are not impacted. For example, wheelchair van transports provided by ambulance providers for FFS Medicaid members will continue to be scheduled through Verida after this policy change (unless exempted from brokerage for some other reason, such as in the case of dually eligible members or, effective July 1, 2023, members residing in a nursing facility; see *IHCP Bulletin BT202352*).

Ambulance providers should bill the appropriate procedure codes for nonemergency ALS and BLS ambulance services based on the types of services provided according to medical necessity criteria during the transport; see Table 1. Claims for these transports must be submitted to Gainwell Technologies for adjudication.

Table 1 – Procedure codes for nonemergency ALS and BLS ambulance services, excluded from brokerage for FFS members effective for DOS on or after July 1, 2023

| Procedure code | Description |
|----------------|---|
| A0420 U1 | Ambulance waiting time (ALS), one-half (1/2) hour increments |
| A0420 U2 | Ambulance waiting time (BLS), one-half (1/2) hour increments |
| A0424 | Extra ambulance attendant, ground (ALS or BLS) or air (fixed or rotary wing); (requires medical review) |
| A0425 U1 | Ground mileage, per statute mile, ALS |
| A0425 U2 | Ground mileage, per statute mile, BLS |
| A0426 | Ambulance service, advanced life support, nonemergency transport, level 1 (ALS 1) |
| A0428 | Ambulance service, basic life support, nonemergency transport, (BLS) |

FFS members needing assistance locating an ambulance provider in their area to arrange a nonemergency ALS or BLS transport should call Member Customer Assistance at 800-457-4584. Alternatively, members may locate providers through the [IHCP Provider Locator](#).

See the [IHCP will host webinars to discuss the ALS/BLS and Nursing Facility transportation carve-out](#) news announcement regarding webinars on this change.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 800-457-4584.

COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please download them from the [IHCP Bulletins](#) page of the IHCP provider website at in.gov/medicaid/providers.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope or sign up from the [IHCP provider website](#) at in.gov/medicaid/providers.

